disklavier / SILENT Piano™

LIMITED WARRANTY

ON DISKLAVIER® & SILENT PIANO®

Thank you for selecting a YAMAHA product. YAMAHA products are designed and manufactured to provide a high level of defect-free performance. Yamaha Corporation of America ("YAMAHA") is proud of the experience and craftsmanship that goes into each and every YAMAHA product. YAMAHA sells its products through a network of reputable, specially authorized dealers and is pleased to offer you, the Original Owner, the following Warranties, which apply only to products that have been (1) directly purchased from YAMAHA's authorized dealers in the fifty states of the USA and District of Columbia (the "Warranted Area") and (2) used exclusively in the Warranted Area. YAMAHA suggests that you read the Warranties thoroughly, and invites you to contact your authorized YAMAHA dealer or the YAMAHA Customer Service if you have any questions.

LIMITED 5-YEAR WARRANTY ON ELECTRONIC/ ELECTROMECHANICAL PARTS OF DISKLAVIER AND SILENT PIANO

LIMITED 10-YEAR WARRANTY ON ACOUSTIC PIANO PARTS OF DISKLAVIER AND SILENT PIANO

COVERAGE: YAMAHA will, at its option, repair or replace any of the electronic/electromechanical parts of the Disklavier or Silent Piano, which become defective, malfunction or otherwise fail to conform with the Limited 5-Year Warranty due to a defect in materials or workmanship under normal use and service during the 5-year period from the date of purchase by or for the Original Owner; and YAMAHA will, at its option, repair or replace any of the acoustic piano parts of the Disklavier or Silent Piano which become defective, malfunction or otherwise fail to conform with the Limited 10-Year Warranty due to a defect in materials or workmanship under normal use and service during the 10-year period from the date of purchase by or for the Original Owner. Such service includes in-home repairs for normal and customary repairs. Repairs may be performed without charge for labor or materials, using new or refurbished parts that meet or exceed YAMAHA specifications for new parts. If YAMAHA elects to replace the Disklavier or Silent Piano, the replacement may be a reconditioned unit. These warranties do not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the Owner's Manual for these products; any shipment of these products (claims must be presented to the carrier); repair or attempted repair by anyone other than YAMAHA or an authorized YAMAHA Service Center; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear, battery or battery replacement and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages attributable to power line surge or related electrical abnormalities, lightning damage or acts of God; (f) RFI/EMI (Interference/noise) caused by improper grounding or the improper use of either certified or uncertified equipment, if applicable; or (g) software. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. These warranties cover only the Original Owner and are not transferable.

IN ORDER TO OBTAIN WARRANTY SERVICE: Warranty service will only be provided for defective products within the Warranted Area. YAMAHA Disklavier and Silent Pianos require in-home service. Contact your local authorized YAMAHA dealer who will advise you of the procedures to be followed. If this is not successful, contact YAMAHA at the address, telephone number or website shown below. If you are uncertain as to whether a dealer has been authorized by YAMAHA, please contact YAMAHA's Service Department at the number shown below, or check YAMAHA's website at www.yamaha.com. Product(s) must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment.

LIMITATION OF IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES: ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. YAMAHA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES. YAMAHA's LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT YAMAHA's OPTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU. These Warranties give you specific legal rights, and you may also have other rights which vary from state to state. These are the only express warranties applicable to the products specified herein; YAMAHA neither assumes nor authorizes anyone to assume for it any other express warranty.

If you have any questions about service received or if you need assistance in locating an authorized YAMAHA Servicer, please contact:

CUSTOMER SERVICE
Yamaha Corporation of America
6600 Orangethorpe Avenue, Buena Park, California 90620-1373
Telephone: 800-854-1569 www.yamaha.com

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